

Kingslakes

LAKE SIDE HOLIDAY HAVEN

Welcomes you...

Kingslakes Holidays Limited
Chilla, Beaworthy
Devon, EX21 5JS
Phone: 01409 231 401

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A warm welcome from Kingslakes...

Hello and welcome to Kingslakes. We are delighted that you decided to holiday with us!

It has been Stuart's dream to be a part of a countryside holiday retreat, for the lifestyle choices that it offers. So, when the opportunity came up to own such a beautiful site as Kingslakes, he could not resist and had to put in the offer to buy the business and on the 2nd May 2014, his dream came true.

A little history

We look after the day to day running of Kingslakes alongside our site managers, Rachel and Jed and our grounds and lake manager Andrew. Since taking over the business, we have seen some very exciting changes throughout the business. The first project undertaken was the total refurbishment of all the cottages and lodges. We went on to demolish the old out building and laundry stores and then built a large workshop and shed. This now houses the biomass boiler that provides the heating and hot water to the cottages. In 2018 year we opened our clubhouse building which includes a reception, shop, bar, games room and office to provide our guests with more facilities whilst holidaying with us. During the winter of 2019/2020 we have now built some new luxury hot tub lodges that introduce a whole new offering for our customers.

We sincerely hope that you will enjoy your stay with us and please contact us if you need any assistance. The landline number for the site has remained the same so you can still reach us on 01409 231401, via email or our mobile phones as follows:

Rachel & Jed: 07394 561138

Emma: 07826 865 517

Stuart: 07957 668805

Once again, we would like to welcome you to Kingslakes and we hope that you thoroughly enjoy your stay with us.

We look forward to meeting you in person as the opportunity arises.

Yours sincerely,

Stuart & Emma

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Dog Policy

We welcome four-legged guests to Kingslakes however please be aware of the following:

- Dogs must be kept on a lead at all times.
- Please clear up after your dog.
- Dogs can be walked around the site
- Well behaved dogs can be walked around the lakes as long as they do not disturb any anglers.
- Please no dogs on the furniture.
- Only well-behaved dogs allowed to sit by the lakes with owners whilst fishing.
- Please take extra care around the animals



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FISHING RULES & INFORMATION *PLEASE READ CAREFULLY*

Fishing is for residents only:

- If you haven't already paid for your fishing, please contact the office to pay. The cost is £25 per week per person for two rods. Short break min 3 nights, £6 per person per day.
- Where there are gates in place, please keep them closed.
- Please disinfect landing nets and boots before fishing for the first time and if you have fished elsewhere. Disinfectant bins are situated by the reception/shop.
- In order to maintain the good condition and health of the fish, we ask all anglers to use the Klinik antiseptic on any abrasions you may notice on the fish you catch—we know that some of you do this anyway. A supply of the Klinik is available at the shop.

Safety:

- Anyone under 18 is considered a minor and should NOT fish unsupervised.
- Children near the lakes should be accompanied by an adult at all times. Please be aware that the banks can be slippery. Life buoys are positioned around the lakes for use in case of an emergency.
- The lakes are unlit and should not be used after dark without prior permission.
- Swimming or boating is not permitted.

Fishing Tackle & Bait:

- Tackle rooms are provided for your fishing tackle equipment; with fridges for all consumable bait.
- We do not allow fishing tackle inside the cottages or lodges. Please do not store rods etc. on the balconies or outside the cottages/lodges.
- The key for the tackle room is on your cottage/lodge key, 1 per property. Please ensure the door is locked after use.

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Fishing Policy:

- Fishing is for residents only.
- A current rod license must be held for all anglers aged 12 and over.
- Barbless hooks to be used. No micro barbs, no pinched barbless or broken off barbs; only genuinely barbless hooks.
- No keep nets.
- No braided main lines.
- On the Carp Lakes (Blackbird and Nuthatch): 8lb minimum line and size 10 hooks.
- No pole fishing on Nuthatch Lake.
- Unhooking mats must be used.
- Minimum 20-inch landing net (minimum 28-inch on Nuthatch).
- Children must be accompanied by an adult and supervised when fishing.
- No bait or table to be taken in or around the accommodation. (A locked tackle shed with fridges for bait, racks for rods and room for general gear is provided free of charge.)
- Bivvies' or shelters can only be used where there is ample space for other people to be able to pass them and walk around the lake freely.
- No radios around the lakes. Mobile phones to be used only with consideration for others.
- We ask all fishing guests to use Klinik antiseptic (or similar) this is available on site.
- Net-dipping tanks are provided by the reception; please dip your nets upon arrival.

Kingfisher:

- Minimum size 10 hook
- Minimum 10lb line
- No Poles
- Large unhooking mat to be used
- Minimum 36 inch landing net

Please note: equipment can be bought or hired from the onsite shop

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COTTAGES & LODGES

House Keeping:

Please vacate by 9.30am. When vacating your accommodation could we please ask you to assist the cleaning staff as best you can.

Things you can help with....

- Please put all of your rubbish outside in the bins. (all recycling in the recycling bins)
- Please empty the fridge, turn the dial to zero and leave the door open
- Please wash any dirty dishes and return them to the cupboards
- Please inform us of any breakages (verbally or a note) so that we can replace items for the next visitors
- If you have re-arranged furniture, please return it to its original position
- If you are in a party occupying more than one cottage/lodge please make sure that dishes/glasses/cutlery are returned to the correct kitchen
- Please return the key(s) to the shop/reception by posting in to the key drop box to the left of the shop door.

General Information:

- Care should be taken on interior wooden stairways and wooden floors which can be slippery. Children must not climb on the balustrades.
- Care should be taken on outside balconies and decking areas which may be slippery when wet or frosty.
- Please do not leave young children unattended by the water gardens.
- Only toilet paper to be flushed down the toilet. Please do not try to flush WET WIPES, NAPPIES or other SANITARY PRODUCTS down the toilets as these cause serious blockages. Please use the bins provided.
- Please dispose of used cooking fat in the waste bins not down the sink as it can cause serious blockages

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Gas Ovens:

To light:

1. Turn the knob and hold in—you should hear the gas
2. Light the top gas rings with either an igniter or a match — some are self-igniting and have a button to press on the front
3. Light the oven by putting a lit match in the hole on the base of the oven in the centre—hold the knob in for about 15secs and check that it lights. Some ovens have self-igniters.
4. To light the grill, turn the knob to the grill setting and hold a match to the top part of the oven close to the grill.

Important:

- Please make sure that all knobs are in the off position when you have finished. If you smell gas at any time please let us know.
- Please do not use abrasive cleaners or scourers around the knobs on the stainless-steel cookers as these take off the temperature markings

Heating:

- A digital thermostat is located in each cottage, please do not alter this as heating is controlled centrally, if you need an adjustment please ask in reception.
- Please make sure the radiators are off in the lodges when not needed.

Parking:

- Please use allocated parking at the lodges and the main car park for the cottages. Please do not park in front of other peoples lodges.
- Extra parking is available before the bridge to the lodges.
- Do not drive any vehicles on the field or grassed areas.
- For guests with reduced mobility who may require some assistance to get to the lakes, please contact us and we will arrange to help you.
- Please do not try to drive any other vehicles along the paths to the lakesides.
- Do not park on the New Lodge turn around by Woodpecker and Kingfisher lakes.
- The turning circle by the new lodges is a drop off point only and parking is at the top of the field (the old camping area)

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Litter:

Please ensure you pick up your litter from around the lakes and grounds. Smokers please collect cigarette ends and bin them or use the ashtrays provided.

Telephone:

Mobile phones have a varied reception in this area. In an emergency you can use the landline in the office.

Laundry Facilities:

- A washing machine and tumble dryer are located in the information room in the courtyard (pound coin meter) please use these facilities between 9.00am and 9.00pm.
- Another washing machine and dryer are in the tackle room by the Lodges.

Clubhouse:

The bar opening hours will be displayed outside the clubhouse building. Food will be available at various times and the hours will also be displayed.

Shops:

- Our onsite shop is open Monday to Friday, 9am to 1pm and Saturday 8.30 to 10.30am. We can get milk, bread and fresh fruit/vegetables on a next day delivery basis. Please ask in the shop. We also have a bait and tackle shop on site.
- The next nearest shop is at **Halwill Junction approx. 2mls** which is out of the gate and left, then right at the T junction. You will also find a Post office; a hairdressers and Karen's Kitchen, the local Fish N Chip shop.
- Shops with late opening are the Co-Op in Holsworthy and Hatherleigh as well as Waitrose in Holsworthy.

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Accommodation:

- We aim to clean and maintain the cottages and lodges to a high standard; if you find anything missing, damaged or unsatisfactory, **please let us know straight away.**
- Please respect the furnishings and equipment and help us to preserve the cottage in good condition for your next visit.
- Please close windows and patio doors when you leave the cottage or lodge as birds and squirrels can cause a lot of mess!
- We do not allow fishing gear in the accommodation; please leave any fishing tackle in the tackle sheds provided and please leave muddy boots etc. on the boot racks or in the porch.

Rubbish:

- Please do not leave any food or rubbish in the tackle sheds or outside as this attracts 'undesirable visitors'.
- Please ensure that the lids are firmly on the bins. Please ensure all rubbish bags are put in bins to avoid squirrels ripping them.

Rubbish Collection:

In order to be more environmentally friendly and to minimize the amount of rubbish produced, could we please ask you to take the time to do the following:

- Please dispose of bottles, rinsed jars, cans, newspapers and cardboard in the recycling bins situated in the car parks. These are for recycling only and not for general waste.
- In order to minimise the amount of rubbish, please try to break down packaging etc. before putting in your bin.

Each cottage or lodge has its own bin, located by the door or on the patio. The bins will normally be emptied on Saturdays. If your bin is full during the week, please take it to the large wheelie bins located in the main car park.

Children's Play Area:

- Please use the equipment sensibly.
- Young children should be supervised at all times

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Our Animals:

- Please feel free to visit the animals on site but please do not open any gates or climb on the fences.
- Children must be supervised at all times.
- Please wash your hands after touching any animals.

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LOCAL AREA

Things to do...

There are many things to see and do in Devon & Cornwall, we have some leaflets in the shop. The places and activities mentioned here are ones that we have either visited ourselves, or they have been recommended by friends. We hope you enjoy your stay!

Walking and Cycling:

- You are welcome to walk around Kingslakes; there is a map available upon request - deer can sometimes be seen on the fields across the road.
- Please do not allow children near the lakes unless accompanied by a responsible adult.
- For a longer walk, there is a footpath off the main road to Holsworthy, left at the end of the road and just past Garlands farm; this goes through to the Halwill road. This footpath is also suitable for cycling.
- On the road from Halwill to Holsworthy, there is the Cookworthy forestry commission visitor's centre with walks through the forest.
- **The Tarka Trail** is a cycle trail with some walks.
- **Roadford Lake** has an activity centre, restaurant and some nice walks. Turn left at Halwill Junction, then take the right-hand fork as you leave the village, then follow the signs.
- **Okehampton** is the nearest large town which is situated on the edge of Dartmoor. It has a heritage railway with small museum, an assortment of shops, cinema and leisure centre.

Places to Visit:

- **Bude** – seaside town with some interesting small shops, cafes etc. nice walks along the coastal path (see beaches).
- **Crackington Haven and Boscastle** – further along the coast from Bude; pretty fishing villages.
- **Clovelly** – off the Atlantic Highway between Bideford and Bude. Pretty village, steep hill. (you have to pay to go in).
- **Bideford and Appledore** – pretty places on the estuary.

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- **Wadebridge** – about 1 hr drive—Camel trail, to Padstow -walk and bike hire.
- **Padstow** – about 1.5 hr drive—pretty seaside town.
- **Tavistock** – historical town, quite interesting.
- **Launceston** – nice little town, Homeleigh garden centre. Climb up to the castle for tremendous views.
- **Otter Sanctuary** – near Launceston – very interesting, also woodland walks and tea room.
- **Boat to Lundy Island** – from Bideford.

Gardens:

- **Rosemoor Gardens** – at Great Torrington – very good.
- **Lost Gardens of Heligan** – down the A30, past Bodmin; about 1.5-hour drive.
- **Eden Project** – down the A30; about 1.5-hour drive.

Activity Parks:

- **Woodlands Activity Park** – for children about 1.5-hour drive. A good day out and quite good value for money (take your own picnic). 01803 712598. TQ9 7DQ.
- **Crealy Park** – for children; just off the M5 by Exeter. 01395 233200. EX5 1DR.
- **Milky Way** – between Bude and Bideford; off the Atlantic highway indoor and outdoor activities. 01237 431255. EX39 5RY.
- **The Big Sheep** – is located in the village of Abbotsham; just outside of Bideford. Follow the brown tourist signs, which can be found on entry roads in and around Bideford. 01237 472366. EX39 5AP.

Beaches:

- **Bude** – 2 good beaches in the town. Coastal walks.
- **Widemouth Bay** – go almost in to Bude then follow the signs. Big beach, good for surfing, lots of rock pools etc. Coastal walks and fantastic takeaway's, bars and restaurants.
- **Westward Ho** – further north up the coast towards Barnstaple.

Golf Courses:

- The nearest golf course is in Holsworthy; there are also courses in Bude and Okehampton.

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Swimming Pools: (unsure as to when these are open)

- **Bude Leisure centre:** (located opposite Morrisons), also at this centre is **The Venue**, which has a soft indoor play area, ball pools, bowling and a small gym open to the public. 01288 356191. EX23 8AR.
- **Holworthy Leisure Centre** – also sports hall with badminton courts. 01409 254013. EX22 6DH.
- **Torridge Pool** Northam Bideford—pool, fitness suite, sauna, solarium etc. 01237 471794. EX39 1UY.

Other Activities:

- **Bowling** – Bude – The Venue, opposite Morrisons. 01288 355366. EX23 8AR.
- **Aquarium at Plymouth** – brilliant day out for adults and children. 0844 893 7938. PL4 0LF.
- **Cinema** – New Carlton Cinema at Okehampton 01837 658586, EX20 1HN or Scott Cinemas Barnstaple 01271 370022, EX31 1SR.
- **Dartington Glass Factory** – Great Torrington. 01458 841618. BA16 0BB.
- **Dartmoor Zoo** – Big cat collection and conservation centre; about 1 hour drive. 01752 837 645. PL7 5DG.
- **Lydford Gorge** – Lydford, near Tavistock, Devon, EX20 4BH.
- **Dingles** – The Fairground Heritage Centre, Devon. 01566 783425. PL16 0AT.

SHOPPING

- **Holworthy Market** – Wednesdays 9.00am – 2.00pm.
- **Bideford Pannier Market** – Tuesdays & Saturdays. 01237 478777. EX39 2DR.
- **Car Boot Sale** – Bude; Sundays from 1.30pm – signposted by turn off for Bude beaches.

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- **Barnstaple – Green Lane Shopping Centre** – Mondays – Saturdays undercover, different markets each day. 01271 322278. EX31 1UL.
- **Homeleigh Garden Centre** as you enter Launceston – fishing gear and bait, large shops, and lovely café. 01566 773147. PL15 9SP.
- **Trago Mills** – Newton Abbot. Very big shop. Lots of good value children's activities undercover and outside, day ticket for around £5 plus a number of free activities, animal park etc. Another branch is located at Liskeard, but it is not as big. 01626 821111. TQ12 6JD.
- **Drakes Circus** – Plymouth. A shopping centre, under cover. PL1 1EA
- **Exeter** – Great city lots to see and do, at least three shopping centres also the Cathedral and Art Gallery too.
- **Atlantic Village, Bideford** – indoor shopping, M&S outlet, children's play areas. 01237 422544. EX39 3QU.

LOCAL PLACES TO EAT

- **The Black River Inn** in Black Torrington. Turn off left to Black Torrington about 1 mile along the road to Hatherleigh. 01409 231888. EX21 5PT
- **The Half Moon Inn** at Sheepwash. Bar and restaurant. Turn left at Highhampton signposted Sheepwash. 01409 231 376. EX21 5NE.
- **The Junction Inn**, Halwill Junction. At the gate turn left then right at the T junction, 2 miles. 01409 221 239. EX21 5XR.
- **Tally Ho**, Hatherleigh. Up the High Street, bar and restaurant. To get to Hatherleigh, turn

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right at the gate, then right at the main road; about 6-7 miles. 01837 810306. EX20 3JN.

- **The Rydon Inn**, Holsworthy. Bar and restaurant just outside Holsworthy on the Bude Road. 01409 259444. EX22 7HU.
- **The Indian Ocean Restaurant**, Holsworthy. Eat in or takeaway; opposite the entrance to the market square. 01409 254942. EX22 6DY.
- **The Corner Café** in Holsworthy. Breakfasts, lunches, afternoon tea, fish and chips. It is also a bakery. 01409 253619. EX22 6AP.
- **KJ's Kebab & Pizza**, Holsworthy. Located in the square. 01409 254270. EX23 8JJ.
- **Karen's Kitchen**, Halwill Junction. Fish and chip Bar; open Tues to Sat evenings 5pm until 8.30pm. 01409 221380. EX21 5XX.
- **The Bickford Arms**, out of the gate turn right, at the main road turn left, 2.5 miles along road to Holsworthy. 01409 221318. EX22 7XY.

USEFUL NUMBERS

- Local Doctor: Blake house surgery
Black Torrington
Beaworthy
EX21 5QE
01409 231628
- OUT OF SURGERY HOURS: Call NHS - 111
- STRATTON HOSPITAL & OKEHAMPTON HOSPITAL both have walk in centres for minor injuries.



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- BARNSTAPLE or EXETER are the nearest major hospitals.
- EMERGENCY - CALL 999

KINGSLAKE POST CODE IS **EX21 5JS** – Telephone: **01409 231401**

If you do not have a mobile signal please come to the Farm House or shop

- DENTIST 01409 259330
- POLICE (none emergency) 101
- FAST LANE MOTORS 01409 281373

GARAGE for Car repairs (no Fuel)

Turn right out of the drive, then left when you get to the main road continue for 5 minutes or so and then turn right at Bickford Arms Pub, you'll find the garage just down the road on the left-hand side.

- Nearest garage for petrol/diesel:
 - Bude Road Garage, Holsworthy.
 - Hatherleigh, as you enter the town across the roundabout.
 - Cheaper petrol at Morrisons in Bude or Tesco at Launceston.
- HOLSWORTHY LEISURE CENTRE: 01409 254013
- CINEMA – Okehampton: 01837 658586



KINGSLAKES ENVIRONMENTAL POLICY

We hope you enjoy visiting the Kingslakes and the Ruby Country as much as we enjoy living here.

Much of what makes this place special is the unspoiled beauty of its natural landscape. We are trying to look after it and keep it beautiful for ever by:

- Supporting wildlife: you will find numerous bird feeders and tables around the accommodation; explore our footpaths to see more of the wildlife in the area.
- Conserving energy: low energy light bulbs are in many areas; sensor lights are in the car parks and solar lights in the gardens; please help us by switching off any power when not needed.
- Conserving water: showers are in most of the bathrooms; water butts are used for the gardens; please help by using bowls and sink plugs and by turning off taps.
- Minimising waste: please help us by using the glass recycling bins and separating newspapers from other waste.

We aim to continuously seek to improve our environmental performance, thank you in anticipation of your help.

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RISK ASSESSMENT – HEALTH AND SAFETY

Please see separate Fire Risk Assessment below

Identified Hazards:

- Falling in the water when walking around the lakes.
- Falling in the water when fishing from the banks.
- Falling in the water when fishing from the fishing stations.
- Trees falling down on the path.
- Tripping on uneven ground.
- Drowning.
- Slipping on smooth surfaces – paths, decking, balconies, bridges.
- Accidents on play equipment.
- Getting lost on the property.
- Falling over in the dark.
- Danger from moving vehicles.

People at Risk:

- Holiday guests
- Cleaners

Protection from Risk:

- Paths around lakes are regularly mown and maintained. As far as possible muddy areas are stoned or cordoned off when extremely muddy.
- Guests are made aware of slippery banks and ground. Banks reinforced and maintained where needed. Fishing platforms provided for safe fishing.
- Warning signs showing deep water around the lakes.
- Fishing platforms regularly maintained or replaced, covered with chicken wire to prevent slippage.



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- Any dangerous trees, bushes or branches are removed. All areas checked regularly.
- Guests warned that ground can be uneven. Any holes appearing in paths filled. Checked regularly.
- Life buoys on all lakes. Warning signs by lakes. Children must be accompanied by an adult.
- Concrete paths regularly swept and cleaned and pressure washed at beginning of the season. Balconies and decking cleaned weekly and rubber matting laid in high traffic areas. Chicken wire on bridges to prevent slippage.
- Play equipment regularly checked and maintained. Children to be supervised by an adult. Wood chippings under swings and climbing frames.
- Lighting in all public areas. Sensor lights in car parks and by tackle sheds.
- Speed limit of 5mph recommended by signs.

Revised: June 2020

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FIRE RISK ASSESSMENT & FIRE RISK AWARENESS

Identified Hazards:

- Gas Hobs and Cookers
- Electrical Appliances
- Irons
- Guests smoking
- Barbecues (outside)



People at Risk:

- Holiday guests
- Cleaners

Protection from Risk:

- Regular checks of smoke alarms in all accommodation units.
- Regular checks of fire extinguishers and blankets in all units.
- Yearly gas appliance and boiler checks
- Regular checks of electrical equipment.
- Furniture all meets fire regulations.
- Requests in folders not to smoke in properties and to extinguish cigarettes properly.
- Guest awareness of exits from all accommodation units.
- Guest awareness of meeting point and procedures to follow in case of fire.
- Guest awareness of water points in case of fire.
- Guest awareness of public phone location.
- Address details displayed by public phone.
- Location of ladder in case of emergency.

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FIRE RISK AWARENESS - COTTAGES

Identified Hazards:

- Gas hobs and cookers
- Electrical appliances
- Irons
- Guests smoking
- Barbecues (outside)

People at Risk:

- Holiday guests
- Cleaners

Protection from Risk:

- All cottages have Smoke alarms and these are regularly checked.
- All cottages have fire extinguishers and fire blankets located in the kitchen area and these are regularly checked.
- We would like to remind guests that all properties have a no smoking policy.
- All gas appliances and boilers are checked yearly by a Corgi registered engineer
- Electrical equipment is regularly checked—please inform us immediately of any broken or damaged electrical items and they will be replaced.
- Please do not leave irons unattended. Please use ironing boards, do not put irons on the floors or furniture.
- Furniture all meets fire regulations.
- Please use barbecues sensibly. Do not allow children to light the barbecue. Do not use barbecue trays inside the buildings, on the wooden decking or on the garden furniture. Check that barbecue trays are cold before disposing of them in the bins.
- Do not allow children to play with lighters or light any fires around the grounds or woods
- Do not block exits and doorways. Leave keys easily accessible.



IN CASE OF FIRE

- ENSURE ALL OCCUPANTS EXIT THE BUILDING: Your points of exit are the front door, patio door or ground floor window.
- If the fire is small or localised use the fire extinguisher or blanket to extinguish.
- ALERT OTHER HOLIDAY GUESTS WHO MAY BE IN DANGER.
- CALL 999 FOR THE FIRE BRIGADE—nearest phone is either at the office or farmhouse. Our address is **Kingslakes Holidays, Chilla, EX21 5JS**
- Your meeting point is in the car park.
- A tap is located in the courtyard by laundry room



FIRE RISK AWARENESS - LODGES

Identified Hazards:

- Electrical appliances
- Irons
- Guests smoking
- Barbecues (outside)

People at Risk:

- Holiday guests
- Cleaners

Protection from Risk:

- All lodges have smoke alarms and these are regularly checked.
- All lodges have fire extinguishers and fire blankets located in the kitchen area and these are regularly checked.
- We would like to remind guests that all properties have a no smoking policy.
- Electrical equipment is regularly checked—please inform us immediately of any broken or damaged electrical items and they will be replaced.
- Please do not leave irons unattended. Please use ironing boards, do not put irons on the floors or furniture.
- Furniture all meets fire regulations.
- Please use barbecues sensibly. Do not allow children to light the barbecue. Do not use barbecue trays inside the buildings, on the wooden decking, balconies or on the garden furniture. Check that barbecue trays are cold before disposing of them in the bins.
- Do not allow children to play with lighters or light any fires around the grounds or woods.
- Do not block exits and doorways. Leave keys easily accessible.

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IN CASE OF FIRE

- ENSURE ALL OCCUPANTS EXIT THE BUILDING: Your points of exit are the front door, patio door or ground floor window
- If the fire is small or localised use the fire extinguisher or blanket to extinguish. Please only do this if it safe to do so.
- ALERT OTHER HOLIDAY GUESTS WHO MAY BE IN DANGER
- CALL 999 FOR THE FIRE BRIGADE— nearest phone is either at the office/clubhouse or farmhouse. Our address is **Kingslakes Holidays, Chilla, EX21 5JS**
- Your meeting point is in the parking area at the top of the field
- A hose pipe is located at the side of the large workshed

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FIRE RISK AWARENESS – HOT TUB LODGES

Identified Hazards:

- Electrical appliances
- Irons
- Guests smoking
- Barbecues (outside)
- Hot Tubs

People at Risk:

- Holiday guests
- Cleaners

Protection from Risk:

- All lodges have smoke alarms and these are regularly checked.
- All lodges have a fire extinguisher and fire blanket located in the kitchen area and these are regularly checked.
- We would like to remind guests that all properties have a no smoking policy.
- Electrical equipment is regularly checked—please inform us immediately of any broken or damaged electrical items and they will be replaced.
- Please do not leave irons unattended. Please use ironing boards, do not put irons on the floors or furniture.
- Furniture all meets fire regulations.
- Please use barbecues sensibly. Do not allow children to light the barbecue. Do not use barbecue trays inside the buildings, on the wooden decking, balconies or on the garden furniture. Check that barbecue trays are cold before disposing of them in the bins.
- Do not allow children to play with lighters or light any fires around the grounds or woods.
- Do not block exits and doorways. Leave keys easily accessible.
- No glasses or bottles to be used whilst in the hot tub
- Never stand on the lid of the hot tub

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- The lid must be put back on the hot tub lid when not in use and strapped down.
- No unattended children in hot tubs

IN CASE OF FIRE

- ENSURE ALL OCCUPANTS EXIT THE BUILDING: Your points of exit are the front door, patio door and bedroom windows
- If the fire is small or localised use the fire extinguisher or blanket to extinguish. Please only do this if it safe to do so.
- ALERT OTHER HOLIDAY GUESTS WHO MAY BE IN DANGER
- CALL 999 FOR THE FIRE BRIGADE— nearest phone is either at the office/clubhouse or farmhouse. Our address is **Kingslakes Holidays, Chilla, EX21 5JS** Your meeting point is in the car park through the gate
- A hose pipe is located at the side of the large work shed